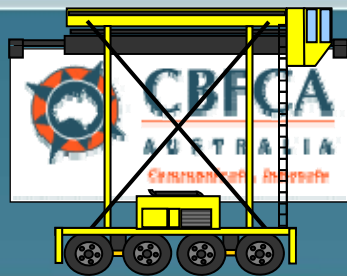
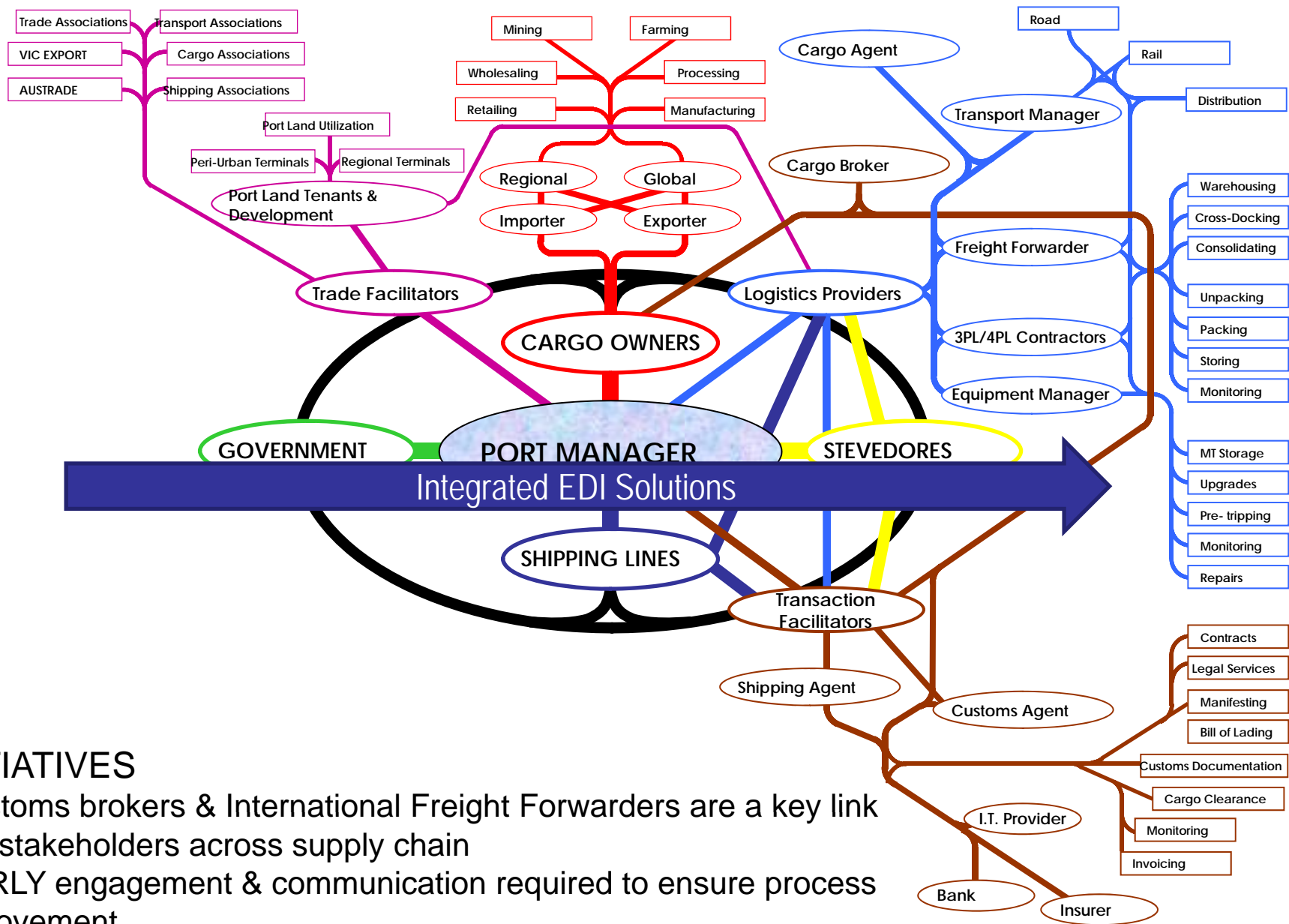


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PAUL ZALAI

Manager Freight and Business Operations





INITIATIVES

- Customs brokers & International Freight Forwarders are a key link with stakeholders across supply chain
- EARLY engagement & communication required to ensure process improvement
- Web based solutions OK but preference for integrated EDI
- CONTINGENCIES REQUIRED as we increase reliance on technology

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Customs / AQIS / PIA
Cargo Reporting
Import Declaration
Duty Payment

VESSEL ARRIVAL

Container Dehire



Commercial
Clearance

Liaison with importer &
transport company for
VBS and delivery
Rail tagging

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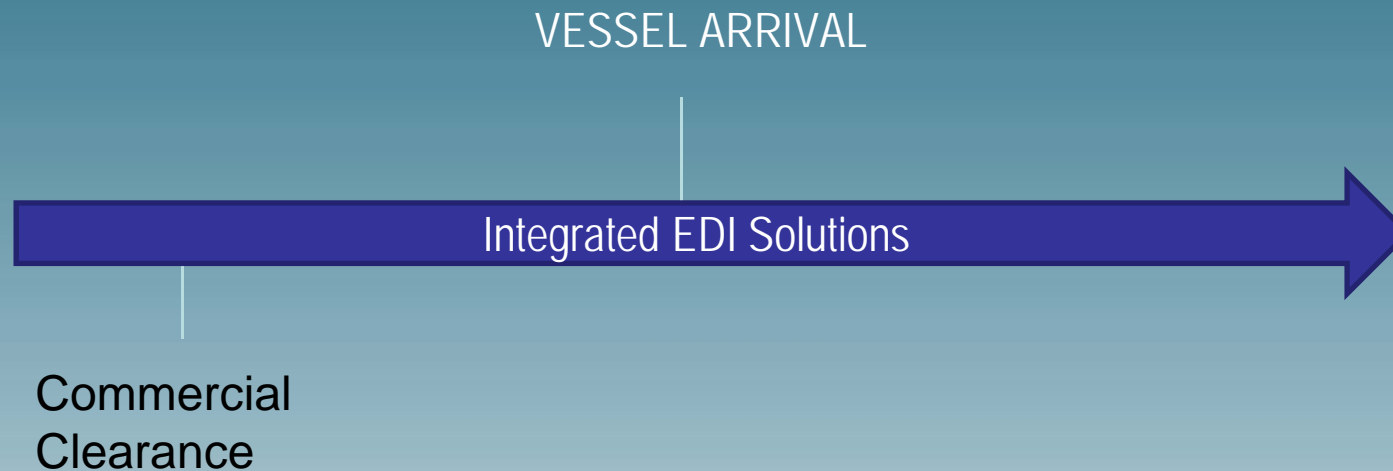


INITIATIVES

- After 2005 flawed ICS implementation, EDI interface in particular works very well
- Import decs with tariff list databases, and EDI links to overseas suppliers / back office links to accounting & other commercial functionality
- Time Release Survey – further industry engagement – underbonds duty deferral
- Cargo Reporting Compliance – need to identify transshipment vessels



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INITIATIVES

- Generally working very well
- EDOs – improvements could be introduced through standard email protocols
- Email probably the best option until all sectors are EDI capable
- Future initiatives require establishment of user requirements



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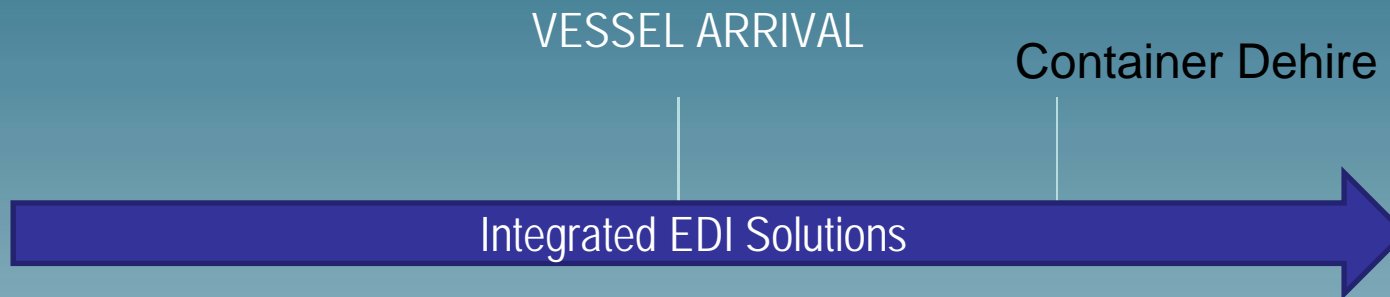
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INITIATIVES

- Vastly improved email communications via 1-Stop
- PBLIS to provide predictability in service delivery & eliminate waiting time detention
- CEF process requires at least two days free storage to co-ordinate logistics
- Rail tagging – positive initiative requires further enhancement / EDI solution
- Future initiatives require establishment of user requirements



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INITIATIVES

- Detention exception reporting needs empty container park “gate in” EDI data feeds
- Concerns about talk of VBS as this likely to result in additional stage moves & costs
- Congestion to be avoided through shipping line evacuations of empties
- Operating hours to mirror stevedore operations (incl weekends & public hols)
- Container detention concessions required in the interim



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